

# 2023 EHC Audit Results Summary

JANUARY	Result	Description of Areas of Non - compliance
<b>EHC WHS WORKPLACE INSPECTION CHECKLIST</b>	<b>HIGH</b>	<b>Questions answered in the negative:</b> <ul style="list-style-type: none"> <li>- Staff awareness of incident reporting, WHS protocols</li> <li>- Storage issues</li> <li>- Floor conditions</li> <li>- Consistent hours in lead</li> <li>- Patient furniture</li> <li>- Housekeeping</li> <li>- Evacuation practice</li> <li>- Sharps bins usage</li> <li>- Extension cord usage</li> <li>- Lead gown &amp; radiation safety education</li> <li>- Aggression m'ment education</li> </ul>
<b>EHC Consumer Walkthrough Environmental Survey</b>		<b>7 responses</b> High level of cleanliness noted.
FEBRUARY	Result	Description of Areas of Non - compliance
<b>DSC CLINICAL RECORD DOCUMENTATION AUDIT - 2023</b>	<b>88%</b>	<ul style="list-style-type: none"> <li>- New design CCP/ admission process requiring more staff familiarity with documentation</li> </ul>
<b>DSC CLINICAL RECORD MANAGEMENT AUDIT - 2023</b>	<b>90%</b>	<ul style="list-style-type: none"> <li>- Clinical Record Dept/area adequate space and safety – 85%</li> <li>- MyHealth Record Plan implemented – 0%</li> <li>- Plan for ongoing monitoring and evaluation system in place – 0%</li> </ul>
<b>DSC CREDENTIALING REVIEW - 2023</b>	<b>96%</b>	<ul style="list-style-type: none"> <li>- Does the formal Application Form ask for the following information: Immunisation undertaken – 0%</li> </ul>
<b>EHC Consumer Walkthrough Satisfaction Survey</b>		<b>19 responses</b> <ul style="list-style-type: none"> <li>- High level of satisfaction – very complimentary</li> </ul>
March	Result	Description of Areas of Non - compliance

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<b>EHC Bare Below the Elbow</b>	<b>81%</b>	<p><b>22/ 27 compliant</b></p> <p>Nurses: 82%</p> <p>Doctors: 83%</p> <p>Anaesthetists: 50%</p> <p>OAs: 100%</p> <p>Main non – compliance noted around:</p> <ul style="list-style-type: none"> <li>- Sleeves below elbow</li> <li>- Jewellery/ wrist jewellery</li> </ul>
<b>EHC Consumer Walkthrough Environmental Survey</b>		<p><b>17 responses</b></p> <p>High level of cleanliness noted.</p> <p>Extremely complimentary comparison with another hospital.</p> <p>Noted: 1 x running toilet</p> <p style="padding-left: 40px;">1 x clutter present</p>
<b>APRIL</b>	<b>Result</b>	<b>Description of Areas of Non - compliance</b>
<b>EHC Environmental Cleaning</b>	<b>92%</b>	<p>11 areas compliant above 90%</p> <p>9 areas uncompliant below 89%</p> <p style="padding-left: 40px;">Lab 1, 2,</p> <p style="padding-left: 40px;">Control room</p> <p style="padding-left: 40px;">Sluice</p> <p style="padding-left: 40px;">Female staff change rooms</p> <p style="padding-left: 40px;">Male staff change rooms</p> <p style="padding-left: 40px;">Female patient toilet</p> <p style="padding-left: 40px;">Male patient toilet</p> <p style="padding-left: 40px;">Staff toilet</p>

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<b>EHC Consumer Walkthrough Satisfaction Survey</b>		17 responses: Mostly high level of satisfaction with a number of glowing compliments. 1x concern with comfort of chairs and hour wait before entering clinic (Locked door time)
<b>MAY</b>	<b>Result</b>	<b>Description of Areas of Non - compliance</b>
<b>DSC – Patient and Carers Survey</b>	<b>93%</b>	18 responses Slight overall compliance drop. <ul style="list-style-type: none"> <li>- Goals of care evaluation</li> <li>- Patient involvement in handover</li> <li>- Handover effectiveness</li> <li>- Vitals graphically documented.</li> </ul>
<b>DSC – Clinical Processes Review</b>	<b>96%</b>	Compliance under bench mark: Pts goals evaluation Handover documentation MR – blood transfusion documentation Pt transfusion info Vital signs graphic
<b>EHC Follow up Clinical Record Documentation Audit</b>	<b>81%</b>	16 below bench mark areas reviewed 15 areas improved compliance RN and anaesthetist reminders GA chart amendments re: PIVC ( clinical care standard requirements)
<b>EHC Consumer Walkthrough Environmental Survey</b>		18 responses: High level of satisfaction and praise for the nurses. Nurse to patient ratio on admission noted.
<b>External Coding Audit</b>		Overall good standard – 2.54% coding variance noted
<b>JUNE</b>	<b>Result</b>	<b>Description of Areas of Non - compliance</b>